

Are you new to the Village? Welcome!

To stay up-to-date on what's happening in the Village, including newsletters and meeting notices, email us at stretow@village.fredonia.wi.us

FREQUENTLY ASKED QUESTIONS

The following is a list of questions frequently asked by citizens.

PHONE NUMBERS:

POLICE

In a police, fire or medical emergency, call 911. If you need to contact the police for a non-emergency, call 262-284-7172 and the Ozaukee County Sheriff will dispatch a police officer for you. To reach the Fredonia Marshals, call 262-692-3179.

VILLAGE SHOP/DIRECTOR OF PUBLIC WORKS

262-692-9125, ext. 103

WASTEWATER TREATMENT PLANT

262-692-9225

TOWN OF FREDONIA

262-692-9673

FREDONIA FIRE DEPARTMENT/AMBULANCE-Non-Emergency

262-692-9973

FREDONIA POST OFFICE

262-692-2341

WE ENERGIES

1-800-242-9137

SPECTRUM – INTERNET, CABLE, TV SERVICE

1-800-892-4357

GARBAGE AND RECYCLING SERVICE – ADVANCED DISPOSAL SERVICES

1-888-688-4005

PHONE SERVICE - FRONTIER

1-800-921-8101

NORTHERN OZAUKEE SCHOOL DISTRICT

262-692-2489

OZAUKEE HIGH SCHOOL

262-692-2453

ANIMAL CONTROL

1. Where do I report a stray dog or cat?

Call the Village Marshal at 262-692-3179, or the Wisconsin Humane Society-Ozaukee Campus at 262-377-7580.

2. What are the leash laws for the Village of Fredonia?

Except for your own private property, dogs must be kept on a leash at all times.

3. Are dogs required to be licensed?

Dogs five months and older are required to be licensed in the village. Information required includes dog's name, color, breed, sex and evidence of rabies vaccination, including the date. Cost is \$10.00; if the dog is neutered or spayed the cost is \$5.00. A dog license is needed each year. If a dog is not licensed by April 1st, a \$5.00 late fee is added.

4. Are cats required to be licensed?

Cat licenses are not required in the Village of Fredonia. However, it is unlawful for a person to allow their cat to run off of the owner's property.

Common sense reminder: Please remember to clean up after your dog when walking. Dog waste harbors disease and parasites, and no one wants to step in dog doo!

BUILDING PERMIT QUESTIONS

1. When is a permit required?

The best way to determine if a proposed project requires a permit is to contact the Building Inspector at 262-692-2039 or the Village Hall at 262-692-9125. A permit is required for any new construction, addition, alteration, or repair that exceeds \$500 in value. Examples of residential items that require permits:

New Construction

Sheds

Decks

Interior Remodeling

Windows--if replacing with a larger size or replacing with a bay or bow window

2. Do retaining walls and fences require a building permit?

Fences DO require a building permit and Architectural Control Board approval.

Retaining walls do not require a building permit. See Village Ordinance 575-83(G) regarding retaining walls requirements.

3. Is a permit required to replace a water heater or furnace?

Yes, you will need to obtain a plumbing permit to replace a water heater and an HVAC permit to replace a furnace. See our Forms tab to obtain copies of these permit applications.

4. What is exempt from permits?

Permits are not needed for re-roofing or re-siding.

5. What are the application requirements for a deck permit?

Typically, a plan is needed that explains how and where the deck is to be constructed, along with a sketch showing distance to lot lines. See Deck Regulations under the Departments/Building Inspection tab.

6. What are the application requirements for a shed permit?

Typically, a photo or brochure is needed that explains how the shed will appear, a cross section and a rough survey sketch of where the shed is to be located on the property. See Shed Regulations under the Departments/Building Inspection tab.

7. What are the application requirements for a recreation room?

Typically, a floor plan is needed that explains how the recreation room is to be constructed. The plan must show any doors, windows and utility room equipment.

8. How long does plan review take?

The building inspector has 10 working days to review plans. However, if any of the required information is missing, it may take longer. Some permits need to be reviewed by the Architectural Control Board (example, ALL fences as well as decks and sheds on **corner lots**) so allow plenty of time to obtain your permit.

9. Where do I call to schedule an inspection?

Call the Building Inspector at 262-692-2039 and leave him a detailed message regarding who is calling, the inspection required and the address of where the inspection is needed. The Building Inspector has 48 hours to complete most inspections. Be sure the building inspector has access to the inspection requested. See Procedures for Residential Permits under the Departments/Building Inspection tab on our website.

10. Can I do my own electrical and plumbing work?

In a new, unoccupied structure you cannot perform electrical and plumbing work unless you are properly licensed. A single-family property owner may perform electrical and plumbing work in the single-family residence he **owns and occupies**. All other occupancies require electrical and plumbing work to be performed by properly licensed personnel.

11. What happens if I don't get a permit?

Double and triple permit fees, stop work orders, citations and possible court appearances.

12. When do building permits expire?

New one and two family building permits expire two years from the date of issue. All other building permits expire 6 month from the date of issue if work has not

started; if work has started building permits expire 18 months from the date of issue.

DOING BUSINESS IN THE VILLAGE OF FREDONIA

1. How do I get an application for the Village of Fredonia Business License?

The Village of Fredonia requires a Zoning Permit for all non-residential uses, household occupations and cottage industries. The permit application is available on the Forms tab on our website. Also see Zoning Code Sec. 575-112 on Issuance of Zoning Permits.

2. What is the fee for a Zoning Permit?

There is a one-time fee of \$25.00.

3. What Occupations are considered Household Occupations?

A household occupation includes uses such as babysitting, millinery, dressmaking, canning, laundering and crafts but does not include the display of any goods nor such occupations as barbering, beauty shops, dance schools, real estate brokerage or photographic studios.

4. What is a Residential Business?

A residential business shall be deemed a conditional use and shall require an application for a Conditional Use Permit be filed with the Village Clerk. A Conditional Use for a residential business shall be granted by the Plan Commission if they determine that such use shall not have an adverse impact on the residential aesthetics and residential character of the surrounding area. Barbers, beauty shops, dance schools, real estate brokerage and photographic studios are considered residential businesses and would require a Conditional Use. A Conditional Use Permit application is available on the Forms tab on our website.

5. What is the fee for a Conditional Use Permit?

A Conditional Use Permit is \$150.00. For additional information on Conditional Uses see Zoning Code Sec. 575 Article IV.

GENERAL QUESTIONS

1. Who do I call for brush pick-up?

Weather permitting - curbside branch chipping is done on Mondays. To be included on the weekly curbside brush chipping list you must call the Village Hall at 262-692-9125 prior to 7:00 a.m. the Monday you want the chipping done.

2. What are the winter parking restrictions?

Parking is not allowed on village streets between the hours of 2:00 a.m. and 6:00 a.m. from December 1st to April 1st. Any vehicle ticketed for winter parking

restrictions and not removed will be towed away at the owner's expense.

3. Where do I register to vote in the Village of Fredonia?

You can register to vote at the Village Hall, 242 Fredonia Avenue. You will need to provide proof of residence. You must be a resident of the Village for 28 days prior to registering to vote.

4. Where do I vote in the Village of Fredonia?

All Village of Fredonia residents vote at the Fredonia Government Center, 242 Fredonia Avenue. The polls are open from 7:00 a.m. until 8:00 p.m.

5. Who do I contact if a street light is burned out?

You can call We Energies at 800-662-4797 and provide the location of the street light that is burned out. You can also report a street light outage by visiting the We Energies website at www.we-energies.com. You may also report it to the Village Hall at 262-692-9125.

6. When do tax bills get mailed?

Tax bills are usually mailed around December 10th.

7. Where can I pay my tax bill?

Taxes may be paid at the Village Hall, 242 Fredonia Avenue, Monday through Friday from 8:30 a.m. to 4:30 p.m. through January 31st. Taxes may be mailed to the Village of Fredonia, P.O. Box 159, Fredonia, WI 53021; please include a self-addressed, stamped envelope if you would like a receipt. Taxes may also be paid at the Port Washington State Bank – Fredonia office from 9:00 a.m. until 5:00 p.m. Monday through Thursday, from 9:00 a.m. until 6:00 p.m. on Fridays and from 9:00 a.m. until noon on Saturdays. **Taxes will only be accepted inside the bank lobby.**

8. When are village meetings held?

The Village Board meets the 1st and 3rd Thursday of the month at 7:00 p.m. at the Fredonia Government Center, 242 Fredonia Avenue.

The Plan Commission meets the 1st Monday of the month at 7:00 p.m. at Fredonia Government Center, 242 Fredonia Avenue.

The Architectural Control Board meets the 3rd Wednesday of the month at 7:00 p.m. at the Fredonia Government Center, 242 Fredonia Avenue.

Other Committee meetings are scheduled as needed.

Check the bulletin board in front of the Fredonia Government Center, at Port Washington State Bank or at the Post Office for notices of all committee and board meetings. All meetings are open to the public.

Be informed – sign up for the “Friends of Fredonia” email list. You will receive our newsletters, meeting notices and any other noteworthy information!

Email stretow@village.fredonia.wi.us to sign up.

9. What is the garbage/recycling pick-up schedule?

Garbage and recycling is picked up on Fridays. Please do not place your garbage and/or recycling cart out more than 24 hours prior to pick-up. If a holiday falls during the week, garbage and recycling will be picked up on Saturday of that week. If you have any questions about garbage/recycling pick-up or would like to report a concern, please call Advanced Disposal at 888-688-4005.

10. What are the winter snow regulations?

Snow is to be removed from sidewalks within 24 hours after a snowfall. Snow is not to be shoveled or blown into the street. Please shovel the area around the fire hydrant. When shoveling out mailboxes, be sure to shovel a car-length pathway in front of your mailbox to guarantee mail delivery.

11. Is there a curfew in the village?

Persons under the age of 16 are not allowed out after 11:00 p.m. unless accompanied by a parent or guardian, except when attending a school function or returning home from their place of employment.

12. Where can I properly dispose of an American Flag that is in poor condition?

If you have an American Flag that is in poor condition and needs to be disposed of, you can drop it off at the Village Hall, Port Washington State Bank, or in the "mailbox" by Neuens Lumber Company.

13. Is a permit needed to replace/install driveways and sidewalks?

To ensure that the appropriate specifications and standards are followed, the Village of Fredonia requires a homeowner to apply for a permit to put in a new driveway or sidewalk. The application and work will be inspected by our Director of Public Works. The permit fee for a driveway or curb cut is \$35.00. There is no permit charge for sidewalks. Permit applications are available on the Forms tab of the website.

PARKS

1. What are the park hours?

All village parks are closed from 9:00 p.m. to 6:00 a.m. the following day, except for Village-authorized activities

2. How do I reserve a park?

Applications are available at the Village Hall or on the website under the Forms tab.

3. How much does it cost to rent a park in the Village of Fredonia?

Fireman's Park: Residents: \$75/Non-residents: \$100

There is also a refundable deposit of \$100 that is returned if the park is cleaned and left in good condition.

Stoney Creek Park: Residents: \$30/Non-residents: \$40

There is also a refundable deposit of \$50 that is returned if the park is cleaned and left in good condition.

All civic-charitable, non-profit Village based groups shall have the rental fees waived. The required refundable deposit will be returned in full if the premises are cleaned and in good condition.

For additional information on Village parks see Ordinance Sec. 12-1-4 thru 12-1-5.

4. How do I reserve Waubedonia Park?

Call 262-692-2825; Waubedonia Park is an Ozaukee County Park.

RUMMAGE SALES

1. Do I need to have a permit to have a garage/yard sale?

A permit is not needed to hold a garage sale in the Village of Fredonia.

2. How often can I have a garage/yard sale?

Residents are limited to a maximum of eighteen (18) days or less per year, with no sale lasting more than three consecutive days, excluding the village-wide rummage sale held in May.

3. Can I put up a sign for my garage/yard sale?

You may put a sign on your property on the day of the sale. The signs shall not be attached to or displayed on traffic or regulatory signs, light poles, parkway/terrace trees or other public property. The signs must be ground signs. The sign may be double-faced, not to exceed four (4) square feet in area and shall be a minimum of ten (10) feet from the right-of-way line of the intersection street, and are not allowed in the median strip of boulevard streets.

UTILITY BILLING

1. How do I establish water and sewer utility service?

Complete the "**New Utility Customer**" form found on our website under the Forms tab and drop it off at the Village Hall, 242 Fredonia Avenue, or mail it to the Village of Fredonia, P.O. Box 159, Fredonia, WI 53021. You may also call the Village Hall at 262-692-9125 or stop by the office to complete the form. Information needed includes your name, address, phone number and effective date to start service.

2. How can I pay my bill?

Utility bills can be paid by mail to P.O. Box 159, in person at 242 Fredonia Avenue or the Port Washington State Bank, Fredonia branch. Bills can also be paid online with a debit or credit card following the links on our website. You can also set up an automatic deduction from your checking or savings account with the completion of the "**Water & Utility Auto Pay Authorization**" form found under the Forms tab on our website. Once completed, return the authorization form to the Village Hall.

3. When is my utility bill due?

Payment is due for your water and sewer bill 20 days from the billing date shown on your bill. If payment is not made by this date, the bill becomes delinquent and a 1% late payment penalty is added to the outstanding balance each month. Water and sewer service is billed quarterly.

4. How is the meter reading performed?

The meter reading is performed by Village staff. Meters are read approximately the same date each quarter in accordance with a route reading schedule. The date can vary between 3 and 5 days depending on Village holidays or unforeseen circumstances.

5. Can the water meter be re-read if there is a question as to a reading error?

Yes. The Water Utility will have the meter read and re-checked for any errors. At that time the meter will also be checked for malfunctions.

6. How do I close my account for water and sewer utility services?

Contact the Village Hall at 262-692-9125 and provide your name, address, the effective date you will be moving and a forwarding address where your final bill can be mailed. For home sales, utility bills will be prorated at the closing with the Title Company.

WATER QUESTIONS:

1. If I have a leak, who is responsible for repairing it?

Occasionally, residents may have problems with their plumbing, a leaky faucet, a running toilet, or a water heater that rusts which might cause a large amount of water usage. Although the village is responsible for water main breaks in the street, anything on the homeowner's side of the lateral connection is the property owner's responsibility. This includes the cost of the water.

2. Who do I call if I have a water emergency in the middle of the night?

The Village has personnel on call 24 hours a day, seven days a week, to assist customers with water and sewer emergencies. For any water or sewer related emergency, call the Village office at 262-692-9125 during normal business hours; after 4:30 p.m. and on weekends, call 262-692-9125, ext. 103 and listen for the prompts to leave a message.

3. I need to make repairs to my plumbing, how do I shut-off my water?

The Village recommends that all customers use their water meter shut-off valve in their basement to shut off the water supply to their home to make repairs. If you cannot locate your valve or it is necessary to shut the water off at the curb stop, call the Village Hall at 262-692-9125 to ask for a water utility representative to shut off the water at the meter. Please note that a specialized tool is required to shut the water off at the curb stop. Attempting to turn the water off at the curb stop without this tool may result in damage to the mechanism and additional repair charges will be assessed.

4. What is hydrant flushing?

Water main flushing is a process in which pipes are cleaned by forcing water through at high speeds. Due to this, some discoloration of water and low pressure may occur. The water is completely safe during all stages of the flushing program; however, please check the water for discoloration prior to washing any clothes during hydrant flushing dates.

5. What do I do after flushing has been done?

When flushing work is done in your area, please run your taps for a couple of minutes until the water is clear. Even though we try to avoid wasting water, it is necessary to run your taps for a very short time to restore water quality. The flushing program should improve the quality and reliability of water we provide to your homes and businesses. Water main flushing will not correct private plumbing or corrosion problems. For general questions about main flushing or to report dirty water conditions that have not cleared up within 24 hours after the flushing activity, please call the Water Utility Department during normal business hours at 262-692-9125.

6. Is fluoride in my drinking water safe?

Yes. When added or naturally present in the correct amount, fluoride in water has greatly improved the dental health of American consumers. We do not add fluoride to our water, but it does occur naturally. The Village of Fredonia fluoride content is .40 ppm.

7. Is water with chlorine safe to drink?

Yes. Many tests have shown the amount of chlorine found in treated drinking water is safe to drink, although some people object to its taste. Almost all household water filters can reduce or remove chlorine in drinking water. Chlorine is recognized as being the best way to ensure bacteria-free water. In conjunction with the chlorine, sodium silicate is added to the water to sequester (tie-up) the high iron content in the water and reduce the likelihood of "red water".

8. How can I find out what is in my water?

Each year, the Village of Fredonia publishes and mails to all customers an annual Consumer Confidence Report. The free report gives the results of the tests the village does in order to make sure your water meets federal and state drinking water regulations. It also explains where your water comes from and includes other useful information. Copies are available on the website under the "News Flash" section on the main page. To request a hard copy, please call 262-692-9125.

9. Do I need a water softener?

No one needs a water softener to make tap water safer. A softener removes the dissolved minerals that make water hard but are not harmful. The hardness of water is different throughout Wisconsin and depends on the water source. Softened water has both good and bad features. Some of the good things include a softer feel to hair and skin, the need to use less dish soap and laundry detergent (because soap lathers more quickly in soft water) and less mineral deposits in pipes and on pots and pans, glasses and cars. However, water softeners add sodium to the water which may be a concern for people on sodium-restricted diets, and salt discharge can have an adverse impact to our water supplies. The Village of Fredonia's water hardness is 29.8 grains/gal or 510 MG/L Total Hardness.